

Privacy Policy

Thank you for visiting our website and for your interest in the services of Payfy Ltd (Payfy). The protection and security of our clients'/users' data are important to us.

We, in accordance with the National Bank of Georgia under the Order of the President of the National Bank of Georgia on Approval of the Rules for Registration and Regulation of Payment Service Providers," have designed our business processes and services.

The following data protection declaration explains what personal data this is, for what purpose this data is used, and how we protect it against unauthorized or unlawful use. By using this website and/or ordering the services offered, you agree to the data practices described in this data protection declaration.

All information relating to the Merchant or Payfy and designated as being confidential, and all information not expressly designated as confidential but which should reasonably be deemed confidential by reason of its nature or content, is considered "Confidential Information". Each party remains the owner of all data made available to the other party. Merchant acknowledges that the terms of the Merchant Agreement and any information provided by Payfy on its Services (including communications from Payfy's support functions) are Confidential Information.

Each party undertakes to take all necessary steps to protect the confidential nature of all Confidential Information of the other party, agreeing, in particular:

- to share Confidential Information solely with personnel and representatives of the parties who need to have access to such information in order to exercise rights and obligations under the Merchant Agreement; and
- to refrain from making any Confidential Information available to any third party without the prior written consent of the other party except for Payfy where necessary to perform the Services.

The obligation to maintain confidentiality does not apply to information:

- available to the general public;
- disclosed to one of the parties by a third party without any obligation of confidentiality;
- already in the possession of or known to one of the parties at the time of disclosure;
- developed independently of the Confidential Information by the other party; or
- if and to the extent to one of the parties and/or their employees are obliged under an act or by decision of a court or administrative authority to disclose such information.

The obligation of confidentiality as described in this clause shall remain in effect also following the termination of the Merchant Agreement, regardless of the grounds for termination.

The following data is to be considered confidential, without need for special mention:

- all financial data;
- any agreed Merchant specific terms and conditions in the Merchant Agreement, if applicable; and
- all user manuals, guides, and any Software relating to Payfy's products and services.

Data Controller

We, PAYFY, are the provider of this website and controller of the personal data we collect on this website or in connection with the services offered.

Where Payfy processes personal data while performing The Services they will act as a data processor under the direction and responsibility of the Merchant

Merchant will comply with the personal data protection laws of the Merchant's country of origin and of those countries in which the Merchant offers its goods and/or services from time to time, in particular when processing and sending personal data to Payfy in the context of using the Services and submitting transactions. Both Payfy and Merchant shall implement appropriate technical and organizational measures to protect personal data against misuse

Which Data Do We Collect?

We collect information that you provide us with during registration (Apply now):

- Company name
- Company Website
- Company business activity
- Country of Registration
- Country of Business
- User's Name
- E-mail address,
- Phone number

Without this information, we will be unable to create your account

The Merchant's use of the Hosted Payment Page is PCI compliant under Payfy's PCI DSS certification for the Hosted Payment Pages subject to Merchant complying with these Payfy Terms and Conditions.

Changes to the Privacy Policy will be posted on our website. You are required to read the updated versions of the Privacy Policy published on the Payfy website.

If you have any questions, suggestions, or complaints regarding data protection, please write to our corporate data protection officer/compliance by email at hello@payfy.me